



BOARD OF DIRECTORS

METROPOLITAN ATLANTA RAPID TRANSIT AUTHORITY

EXTERNAL RELATIONS COMMITTEE

THURSDAY, JANUARY 21, 2021

ATLANTA, GEORGIA

via Webex

MEETING SUMMARY

Committee Chair Robert Ashe III called the meeting to order at 10:00 a.m.

Board Members Present	Staff Members Present
Robert Ashe III, Chair	Jeffrey Parker
Rita Scott, Vice Chair	Collie Greenwood
Roberta Abdul-Salaam	Rhonda Allen
Stacy Blakley	Luz Borrero
Jim Durrett	Melissa Mullinax
William Floyd	Elizabeth O’Neill
Roderick Frierson	Raj Srinath
Freda Hardage	

Also in attendance: Board General Counsel Justice Leah Ward Sears of Smith, Gambrell & Russell, LLP; other staff members: Kevin Hurley, Tyrene Huff, and Kristina Garcia-Buñuel.

Approval of the November 19, 2020 External Relations Committee Meeting Minutes

Chair Ashe called for a motion to approve the November 19, 2020 meeting minutes. Ms. Hardage made a motion to approve. Mr. Durrett seconded the motion. The minutes were approved unanimously by a vote of 9 to 0.

Briefing – Riders’ Advisory Council – Rhonda Allen, Chief Customer Service Officer

Chief Customer Service Officer Rhonda Allen provided the Board with an update on MARTA’s Riders’ Advisory Council, including a member overview and Council actions to date and those planned for 2021.

Other Matters

General Manager Jeffrey Parker introduced and welcomed Raj Srinath, MARTA’s new Chief Financial Officer.

Adjournment

The Committee meeting adjourned at 10:24 a.m.